

PAUL HOLLAND: THE POTHOLE OF AUTOMATING TOO MUCH

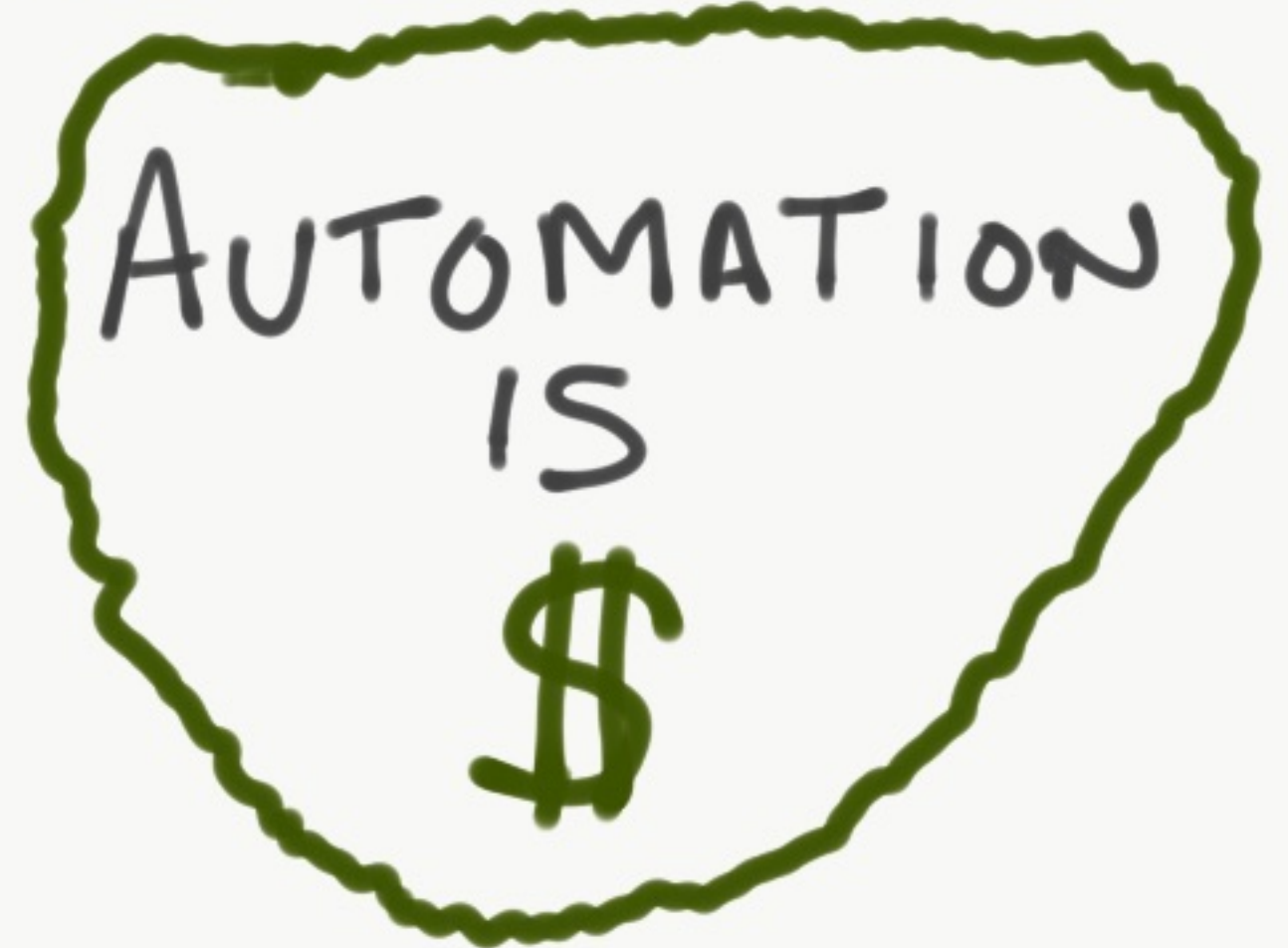
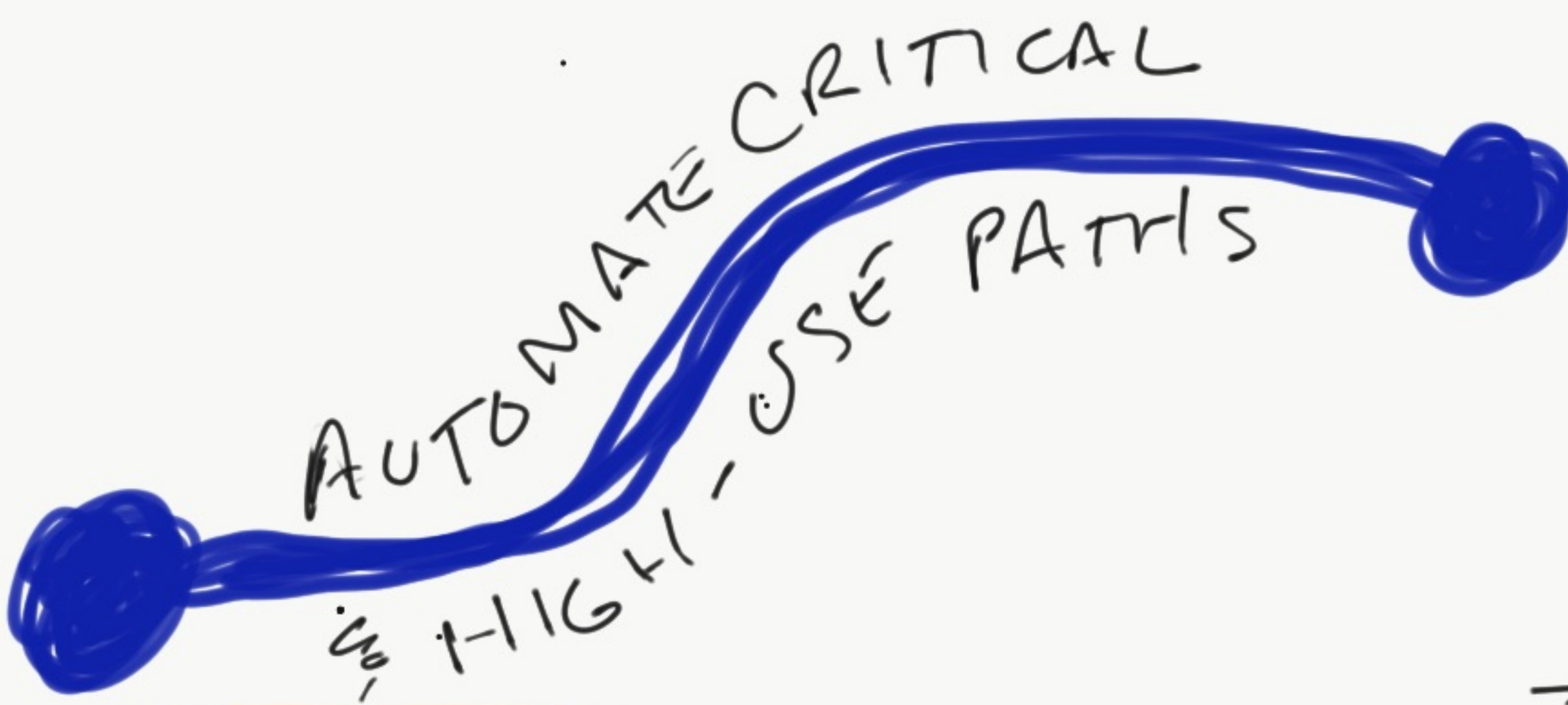
AUTOMATION CAN EXECUTE CHECKS FASTER THAN HUMAN

↓ NORTON: 1,260 BUGS FOUND W/ SCRIPTS
70% FOUND DUE TO TESTER VIGILANCE



YOU NEVER KNOW ALL THE REQUIREMENTS
→ HOW DO YOU ORDER BEER?

THERE ARE MORE TYPES OF PROBLEMS THAN AUTOMATION CAN FIND



LOOK FOR A SMART MIX OF TESTING AND AUTOMATION



TESTERS WRITING AUTOMATION AS DEVS WRITE CODE OFTEN LEADS TO LOTS OF GUESSING



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